

Better Broadband for Norfolk Information Sheet 4 (16 February 2012)

In May 2011 Norfolk County Council was successful in its bid to secure Government funding to help provide improved broadband speeds and access across Norfolk. We want to keep the people of Norfolk informed and updated about the project and the work that is underway to provide better broadband services in the county. Please visit www.norfolk.gov.uk/sayyesnorfolk for more information on the project.

What's happened since the last update?

More than 8,000 people have registered their interest in receiving better broadband since we launched our Say Yes to Better Broadband in Norfolk campaign on 11 January. A huge thank you to everyone who has helped us reach this figure.

So, job done?

Not at all! This is a great start – but a start is all it is. The more people who register their interest now, the more attractive Norfolk will be to potential private sector partners and this means we will be in a stronger position to provide superfast broadband in as many areas as possible.

Okay, what can I do to help?

The easiest and best thing you can do to help is say yes to better broadband if you haven't already. When you register there is no obligation to buy a broadband service – you will simply be helping to demonstrate to potential private sector partners that demand for better broadband exists.

There are a number of ways to sign up. You can fill in the form – there is one for householders and one for businesses – online at the campaign website www.norfolk.gov.uk/sayyesnorfolk where you can also find a lot more information about the campaign. Paper copies of the forms are available in all Norfolk County Council libraries and mobile libraries – ask a member of staff if you can't see them – or you can register over the phone by calling the council's customer service centre on 0344 800 8023.

If you think that people around you – in your community, place of work, group of friends or family, or your business customers – would benefit from better broadband and want to support the campaign, we would be very grateful if you could help us get the message out there. If you would like to request some paper sign-up forms in order to do this, please call 0344 800 8020.

Members of the campaign team will be visiting King's Lynn's Vancouver Centre on Saturday 3 March, Fakenham Racecourse on Friday 16 March and The Forum in Norwich on Wednesday 28 March. You can sign-up at any of these sessions (and take the opportunity to talk to the team about the project if you want to).

What are the timescales?

We will start asking for bids from potential private sector partners for the project in April, so we really need people to sign up by 31 March in order to ensure the best deal for Norfolk and help get superfast broadband speeds for as much of the county as possible.

If you require further information please telephone Norfolk County Council on 0344 800 8020.